

# Flood Damage Clean-up in Prestwich

CASE STUDY

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Prestwich, United Kingdom



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### FLOOD DAMAGE IN COMMUNAL AREAS

Flood damage can cause massive problems for any property owner; whether the property be commercial or residential; and the cause can be anything from a burst pipe to torrential rain.

Ideal Response are here to help with our comprehensive range of flood damage services. We can clean, repair and restore your property back to its former condition as well as dealing with your insurance company or loss adjuster direct to help speed up your flood damage insurance claim!

### THE PROBLEM

Following heavy rain, Ideal Response received a call from a resident in Prestwich asking for help. The rainwater had caused the drains to overflow, resulting in the severe flooding of a communal area of a block of flats. Once the flood waters had been drained, the affected area was still extremely damp and was starting to smell, which was becoming distressing for the residents. Due to the nature of the flood water, the area needed to be thoroughly sanitised to remove any substances that could cause a potential health risk to residents or visitors.

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### THE IDEAL SOLUTION

Ideal Response arrived on site to carry out the flood decontamination and cleaning services requested. As the affected area was still very damp; drying equipment was installed before any cleaning work could take place. The flooded area was a communal walkway so the industrial driers were soon replaced with smaller equipment to ensure that they caused no disruption to the residents.



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0808 2394 082

Once the area was thoroughly dried a week later, our flood damage specialists returned to the site to carry out the flood damage cleaning and sanitisation of the affected area. The building was carefully assessed and treated for signs of secondary damage, such as mould, and the whole area was thoroughly cleaned and deodorised.

### OUR WATER DAMAGE SERVICES

We offer a wide range of flood and fire damage repair services. For further information on our services, please contact our friendly customer service helpline today. Lines are open 24 hours a day, 7 days a week.

Wanting to see more case studies? [Click here](#) to view more of our case studies!

Ideal Response  
Disaster Recovery & Hygiene Experts

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